

End-of-Life Announcement

Dear Immersion MicroScribe customer,

Immersion Corporation values your support of the MicroScribe® products but we regretfully announce that Immersion has decided to end of life the MicroScribe product line, and all associated 3rd party products. This announcement applies to all hardware, software and accessories. The last day to order any kind of MicroScribe product directly from Immersion will be December 24th, 2008.

We are exploring opportunities that may include product availability and support from another company beyond the dates specified below. No commitments have been made to date and Immersion does not warrant or guaranty that it will be able to secure any such commitment from another company. However, we will keep you advised if it appears that a product migration path to another company is likely.

Software maintenance releases for MUS, ARMDLL and SDK, as well as MicroScribe Connections for Maya will no longer be available from Immersion as of December 24th, 2008.

Immersion (or the new owner of the MicroScribe product line, if any) will honor maintenance and technical support for products under warranty for the remainder of the warranty period.

Effective immediately, it will not be possible to extend support by purchasing extended warranty and Immersion will no longer accept new maintenance and support contracts.

Customers are encouraged to contact whoever was the seller of the product to them, either Immersion or the reseller, for any support issues.

The table below describes the end-of-life milestones, definitions and dates.

Milestone	Definition	Date
End-of-life announcement date	The date end of life of a product is announced to the general public.	November 17 th . 2008
End-of-sale date	The last date to order any MicroScribe product directly from Immersion. The product is no longer for sale from Immersion after this date. Software will not be available for download from Immersion after this date. The last date for repair work requests for non-warranty products.	December 24 th . 2008
Final Shipments	The last date any orders will be fulfilled by Immersion.	January 12 th , 2009
Last day of support	The last date Immersion will provide service and support for the product. After this date, all	1 or 2 years from the date of purchase, depending on the specific terms of each contract.

	support services for the product are unavailable, and the product becomes obsolete.	
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On behalf of all of us at Immersion, we have appreciated your business and wish you continued success, and we will work to make this transition as smooth as possible.

Sincerely,

Immersion Corporation

By: _____

Title: _____